Northampton Borough Council - Northampton Diverse Communities Forum

Thursday, 27 November 2014

Present: Cllr Chris Malpas (Councillor Co-Chair, NBC), Rutendo Nyatsine (Community Co-chair, Zimwomen), Anne Wankiir (Zimwomen Association & UAA), Bethel Tadesse (Zimwomen Association & UAA), Anjona Roy (NREC), Jenny Campbell (Inspiration FM & Parent), Pauline Woodhouse (BMESRP), Chriss Majwega (Rainbow Community & UAA), Abade Ahmed (Somalian Community), Godwin Kativu (ROHR Zimbabwe & UAA), John Rawlings (Northampton Quakers), Matthew Toresen (VIN/FAN), Rosie Newbigging (Healthwatch Northamptonshire), Vicki Rockall (NBC), Alice Morgan (NBC, took minutes)

1. WELCOMES, INTRODUCTIONS AND APOLOGIES

Apologies received from Suzanna Storey, Rachel Packman (Northants Police), James Kitchener (NBA) and Neelam Aggarwal (BMESRP/IHWO/NIFF).

2. MINUTES AND MATTERS ARISING

Minutes of the last meeting were agreed as a true record

Matters arising

Pauline Woodhouse apologies not included. ACTION: AM to include.

AR asked about the Community Wellbeing tender. VR commented that there is no update; a contract has not been awarded by NCC currently. *ACTION: Clir Malpas* asked for a statement to be give regarding an update and circulated with the minutes before the next meeting if possible.

3. HEALTHWATCH NORTHAMPTONSHIRE

Healthwatch is a statutory organisation, established as a social enterprise to ensure the organisation can generate an income to fund activities. The objective of Healthwatch is to find out what people think about health and social care with a view to making improvements and recommendations to commissioners and providers about how services and care can be improved. Healthwatch can go into most health and social care premises and observe what is going on, talk to patients, carers and staff – they will usually announce they are going to visit but can do unannounced visits. Healthwatch have 9 members staff and around 200 volunteers.

Healthwatch run engagement campaigns, such as the current campaign Make Your Voice Count Too. They are working closely with the Northamptonshire Young Leaders, who represent each district and borough of the county on a project focused on CAMHS. The Young Leaders are hoping to get around 20,000 young people to complete the survey, which they have designed themselves. Healthwatch try to engage with as many groups and communities as possible, to raise awareness of the organisation, and how people can get involved. If anyone is aware of a group/ organisation that would like Healthwatch to visit, please get in contact.

Healthwatch are always looking for volunteers, and would like to encourage more diversity in the volunteer base. Healthwatch are currently recruiting board members, and would like to encourage more BAME representation. The makeup of the board is as follows: three members will be elected by volunteer base, two members will be elected by Voluntary and Community Sector and two members will be elected by the local health and wellbeing fora. In order to be on the board, no particular health and wellbeing expertise is required, but the person must have an interest in health and social care. JC commented that the title itself of 'board member' may put people off. RN continued to explain what board members do, which includes improving strategy, setting out operational plans and overseeing their implementation. Full induction and training is provided for board members.

ACTION: RN to send details on becoming a board member to AM to circulate. (See below*)

*Healthwatch are recruiting board members now; details on how to apply can be found here: http://www.healthwatchnorthamptonshire-board-member

AR suggested that Inspirational FM is a good way to get message out to BME communities.

JR and RN talked about a Health Equalities group, which works to ensure equality and diversity legislation is being implemented in health and social care. *ACTION: RN to send more information about this to AM to circulate.*

Cllr Malpas raised with RN that there is only 1 person for the whole county registering people as Blind or visually impaired. This is provided by Olympus Care. **ACTION:** RN will take this back to look into this.

4. HATE CRIME

AR commented that NREC have had a number of clients who have enduring issues with Hate Crime that have not been resolved. The route they would take for this would be to take the issues to the HIRG (Hate Incident Review Group) however these have not met since February, despite the reassurance that these were being re-established. The only other route forward is to submit complaints, but AR felt that a satisfactory resolution has not been found. AR commented that three NREC clients have claimed to have been told by the Police not to report. AR has been working with Luisa Jepson (Hate Crime Co-ordinator for Northamptonshire Police), and AR felt more support is required. Cllr Malpas questioned whether the situation is the same throughout Northamptonshire. AR continued to state that one particular client has faced issues with both the Police and Council, and therefore this is not solely a Police issue. AR felt that other bodies need to play their part also with hate crime and racist incidents.

VR commented that issues and individual cases need to be sent through to Mick Stamper, as he previously requested at the July forum meeting. AR advised that the above issues have been sent to Mick Stamper. NS reaffirmed VR's point - incidents need to be raised to either NS or a senior police officer.

The forum **agreed** that a letter should be sent from the chairs of the forum with regards to the HIRGS, along with an offer of support in getting these sorted. **ACTION: VR to draft a letter.** (This has been drafted and sent to Mick Stamper). The forum also **agreed** that Hate Crime will be kept as an agenda item going forward until the issues have been resolved.

ACTION: AM to chase both Andy Cox and Mick Stamper regarding their actions from previous meetings.

5. ACTION PLANS

The forum discussed issues around BME organisations applying for funding. It was stressed that support is available in applying for funding for all organisations through VIN and NCF.

JC commented that her suggestions for action plan items had not been included on the action plan. ACTION: AM to include JC's suggestions on the action plan for the next meeting.

PROJECT DIVERSITY

A working group has been set up, which includes Suzanna, BME SRP and VIN. The group are looking into submitting a bid to Heritage Lottery, focusing the documentary on 'Why is Northampton your home?' celebrating the diversity we have in our town. The idea would be to share the documentary with schools to be used as an educational tool about how diverse Northampton is. BME SRP has suggested they act as the lead for the project as they are the overarching body for BME groups. Suzanna will also be involved with her background in Film making.

6. ITEMS FOR DISCUSSION AT THE NEXT MEETING

Cllr Bottwood – NBC budget consultation

7. AOB

It was raised by a forum member that following input to consultation, the forum does not hear the findings. ACTION: AM agreed that the findings of consultations the forum have had input into will be brought to the attention of the forum at future meetings.

8. DATE OF NEXT MEETING

Thursday 15th January, 6:30-8:30pm in the Holding Room

The meeting concluded at 8:30 pm